



## Privacy Policy

**Rayner Digital Labs** ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, and safeguard your information when you visit our website or use our applications and services.

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### 1. Information We Collect

We may collect the following types of information:

#### a. Personal Information

- Name
- Email address
- Phone number
- School or organization name
- Billing and shipping address
- Payment information (processed securely through third-party providers)

#### b. Non-Personal Information

- IP address
- Browser type and version
- Device information
- Operating system
- Pages visited and time spent on our website

### **c. Cookies and Tracking Technologies**

We use cookies and similar technologies to enhance your experience on our website. These may track usage patterns, improve functionality, and provide personalized content.

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## **2. How We Use Your Information**

We use collected information for the following purposes:

- To process orders and payments
  - To provide customer support
  - To communicate updates, promotions, or important information about our services
  - To improve our website and applications
  - To comply with legal obligations
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## **3. Sharing Your Information**

We do not sell or rent your personal information to third parties. However, we may share your information with:

- **Service Providers:** Third-party companies that help us process payments, deliver products, or analyze website and app performance.
  - **Legal Obligations:** Authorities or entities when required by law, such as to comply with a subpoena or similar legal process.
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## **4. Data Security**

We implement industry-standard measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. Despite our efforts, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

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## 5. Your Rights

All users, regardless of location, have the following rights regarding their personal information:

- Access to the personal data we hold about you
- Correction of inaccurate or incomplete data
- Deletion of your personal data
- Withdrawal of consent for specific processing activities

To exercise these rights, please contact us at [admin@raynerdigitalabsl.com.au](mailto:admin@raynerdigitalabsl.com.au). We will respond to your request within a reasonable timeframe.

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## 6. Third-Party Links

Our website or applications may include links to third-party websites. We are not responsible for the privacy practices or content of these external sites. Please review their privacy policies before providing personal information.

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## 7. Children's Privacy

Our services are intended for schools and educators. We do not knowingly collect personal information from children under 13 years of age. If you believe we have collected such information, please contact us immediately.

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## 8. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective immediately upon posting to our website or app. Please review this policy periodically to stay informed about how we are protecting your information.

## **9. Contact Us**

If you have any questions about this Privacy Policy or our data practices, please contact us:

Rayner Digital Labs

Email: [admin@raynerdigitallabs.com.au](mailto:admin@raynerdigitallabs.com.au)

Thank you for trusting Rayner Digital Labs. We are dedicated to providing a secure and transparent experience for all our users.